

Cortlandt Wilson, Technical Writer

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Summary

Extensive experience as a systems analyst and programmer with a variety of business applications and ERP systems. End user, technical, and marketing documentation. Marketing and training videos. A programmer who also likes to write for people.

Sample Technical Communication Projects

- Created the user guide and manual for two releases of a data warehouse and data analysis package.
- Produced, scripted, narrated, and edited a [product demo video](#) and a series of user training videos.
- Instructions for complex software installations and configurations.
- User interface (UI) design for an ETL engine.
- Web-based quick guide for programming the DataSelf ETL engine.
- Web designer and writer for www.dataself.com.
- Marketing and technical marketing brochures.
- Original user manual for [Edix/3000](#), an EDI application interface for MANMAN ERP systems.

Publications

Paid articles for the *3000 Newswire*. (Copies available online at <http://www.cortsoft.com/library>.)
Conference papers and tutorials on practical applications of logic and relational theory to programming and database design, high level languages, software engineering practices, and software ethics.

Tools and Languages

Authoring: FrameMaker, MS Word, OpenOffice Writer, Dreamweaver, MS Expression Web

Audio/Video: Camtasia Studio, Sony Vegas Movie Studio, Audacity, Levelator

Languages: C, C#, Cobol, Fortran, Perl, Python, SQL, VB

Platforms: Microsoft Windows, HP e3000 MPEiX, Unix, CDC Cyber, Burroughs.

Employment History

Cortlandt Software 1991 – present
Technical and technical communication services to DataSelf, a data warehouse and business intelligence package vendor. Consulting and programming services to users of ASK MANMAN. MANMAN is a first generation ERP system for discrete manufacturing. Projects required extensive interviewing of subject matter experts and reverse engineering of existing systems.

ASK Computer Systems 1988 – 1990
Programmer/Analyst for ASK's internal IT operations using ASK MANMAN.

Pertain Systems (now Quintessential School Systems) 1985 – 1988
Customized systems analysis and programming for major K-12, public school clients.

San Francisco State University 1982 – 1995
Programmer/Analyst for SF State's the Department of Extended Education.

International Diamond Corporation 1980 – 1982
Designed and programmed sales and financial applications.

Education

- Classes in Technical Writing and Communication, High Productivity Teams, Software Quality & Testing, Principles of Software Engineering, University of California Santa Cruz Extension, 1989 – 2006.
- System Engineering, Engineering Project Management and Leadership, Project Business Management; Center for Systems Management/University of California Santa Cruz Extension, 1990 – 1992.
- Course work towards a B.S. in **Business Analysis and Computing Systems**, San Francisco State University, 1983 – 1988.
- **Certificate in Business Data Processing**, Santa Rosa Jr. College, 1980.